

Privacy Policy

Effective date: October 5, 2026

Bartscher Lawn Care Solutions ("we," "us," or "our"), based in Mitchell, South Dakota, respects your privacy. This policy explains how we handle personal information when you visit our website, request a quote, communicate with us, or use our customer portal and services.

1. Information we collect

We may collect your name, phone number, email address, billing and service addresses, service preferences, and information you provide in forms, messages, or quote requests. Service records may include property details, access instructions, photos you provide or we take to document work, quotes, agreements, invoices, and payment status. Please avoid submitting sensitive personal information that is not needed for your service request.

2. Website information and cookies

Our website and hosting providers may collect technical information such as IP address, browser and device type, pages visited, referring pages, and visit dates and times. Cookies and similar technologies may support website functionality and, where enabled, measure website use. Third-party features, such as embedded maps, social media links, or customer portal tools, may collect information when you interact with them. You can manage cookies through your browser settings; blocking them may affect some features.

3. How we use information

We use information to respond to inquiries, prepare quotes, schedule and perform lawn care, landscaping, irrigation, and snow removal services, manage accounts, process invoices and payments, and communicate service updates. We may also use it to improve our website and services, prevent fraud, resolve disputes, and meet legal or accounting obligations. Where permitted and with consent when required, we may send information about our services and seasonal offers.

4. Jobber and payments

We use Jobber for customer account management, our client portal, and invoicing. Information submitted through these features may be processed by Jobber and its service providers. If you pay electronically, your payment details are handled by the payment provider used for that transaction; we may receive payment confirmations and related transaction records. Do not send full payment card numbers or bank credentials through ordinary website forms or email. Jobber's privacy policy is available at getjobber.com/privacy-policy.

5. When information is shared

We may share information with staff, contractors, and service providers who need it to perform work or support our operations, including website hosting, customer management, payments, accounting, and communications. We may also disclose information when required by law, to protect rights or safety, or as part of a business transfer, subject to applicable safeguards. Other sharing may occur at your direction or with your consent.

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6. Email, phone, and text communications

We may contact you about quotes, appointments, weather delays, completed work, invoices, and account matters using the contact details you provide. If you enroll in promotional communications, you can unsubscribe from marketing emails using the unsubscribe option or by contacting us. If text messaging is offered, follow the opt-out instructions in the message, including replying STOP where supported. Message frequency varies; message and data rates may apply. Marketing consent is not a condition of purchasing services. Opting out of marketing does not stop necessary account or service communications through other available channels.

7. Your choices and privacy requests

You may contact us to request access to, correction of, or deletion of personal information we hold about you, or to ask about our information practices. Depending on your location and applicable law, you may have additional rights, including rights to receive a copy of your information, opt out of certain uses, or appeal a denied request. We may need to verify your identity. Some records must be retained for legal, accounting, contractual, or dispute-related reasons. We will handle requests as required by applicable law.

8. Retention and security

We retain information for as long as reasonably needed for the purposes described in this policy, including providing services, maintaining business records, complying with legal requirements, and resolving disputes. We use reasonable safeguards intended to protect personal information. No electronic transmission or storage method is completely secure, and we cannot guarantee absolute security.

9. Children and third-party websites

Our website and services are intended for adults and are not directed to children under 13. We do not knowingly collect personal information from children under 13. If you believe a child has provided information, contact us so we can review and address it. Links to other websites and third-party services are governed by those providers' privacy practices; please review their policies before submitting information.

10. Changes to this policy

We may update this policy to reflect changes in our services, website, or information practices. The version published on our website will show its effective or last updated date. We will provide additional notice when required by applicable law.

11. Contact us

For privacy questions, requests, or concerns, contact:

Bartscher Lawn Care Solutions

Mitchell, South Dakota

Phone: 605-999-3227

You may also use our website contact form or your existing Jobber client portal to request a privacy follow-up. Do not include sensitive information in an initial request.